



INSPIRE: HDC's journey in Racial Equity, Diversity and Inclusion

Lancaster SHRM October Breakfast Program October 10, 2023 50 years.

50,000 people with a place to call home.





Over 5,200 Residents

72 Communities 3,418 Apartments PA, DE, & MD

Urban, Rural and Suburban

Seniors, Families, Special Needs

Affordable Housing
Property Management
Resident Services
Advocacy

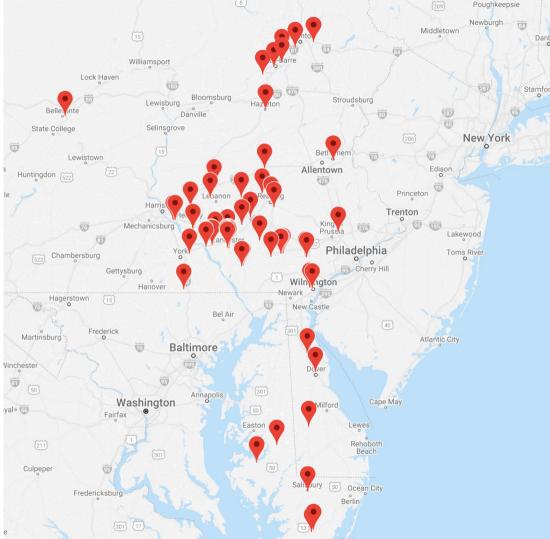
- We are trusted resident advocates, developers, property managers, community partners, and collaborators.
- Our *mission* is to build hope and opportunity for all residents to reach their full potential by creating, preserving, and strengthening affordable housing communities.
- Our vision is for a world where a safe, welcoming affordable place to call home is open to everyone.
- We believe that housing is a human right and the cornerstone of growth and stability for individuals and families.











24 communities 1,282 Apartments

Lancaster City

Mulberry Corners Duke Manor Apartments King Theatre Apartments Lancaster Apartments

Plum Tree Apartments Ruoff Tower Tabor Place

Columbia

Umbrella Works

Ephrata

Franklin Street Apartments

Landisville

Landisville Apartments I & II

Lititz

Aster Place Apartments Larkspur Crossing

Mountville

Rockford Chase Apartments Sylvan Retreat Apartments

Denver

The Apartments at Heatherwoods

Saint Peter Apartments
Trinity House Apartments

New Holland

Mountain View Terrace

Elizabethtown

Market House Apartments Whistlestop View

Quarryville

Oak Bottom Village I, II, & III



Program Service
Delivery
Supplier Diversity
Workforce & Culture
Governance

HDC envisions a
world where a
safe, affordable,
and welcoming
place to call home
is open to
everyone.



We are committed to advance racial equity, diversity, and inclusion in our organization and in our communities.

This vision cannot become a reality until America fully comes to terms with its legacy of systemic racism.

EQUITY FRAMEWORK

EQUITY GOAL #1: EQUITABLE PROGRAM SERVICE DELIVERY

We will strengthen program service delivery across business lines and improve programs, policies and processes that directly affect residents using a racial equity lens.

EQUITY GOAL #2 BUSINESS DIVERSITY AND EQUITY

We will improve purchasing and contracting opportunities for local, minority, women and disadvantaged businesses and seek to do business with those who are aligned with REDI values.

EQUITY GOAL #3 DIVERSE AND INCLUSIVE WORKFORCE AND CULTURE

We will support and advance efforts to attract, retain and promote growth to achieve a diverse workforce and create a welcoming, supportive, and inclusive work environment.

EQUITY GOAL #4 DIVERSE AND INCLUSIVE BOARD OF DIRECTORS

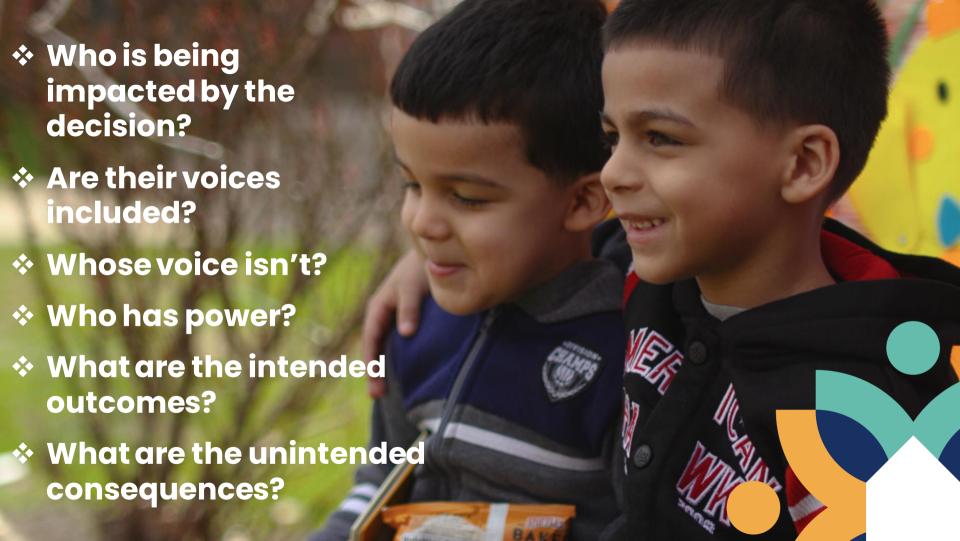
We will ensure HDC's Board of Directors is representative of the communities it serves and includes meaningful and intentional resident engagement.



\$26MM - Discretionary Spend Construction, Operations and Corporate Purchasing 25% Goal

REDI Organizational Assessment
Equity in Pay Study
Virtual Discussion Series (VDS)
SME Workshops
BIPOC Leadership Program
Celebrations & Events

51% BIPOC – Board Bylaws Resident Advisory Council Dedicated Board Training Board Liaison







REDI Agreements

- Stay engaged.
- Speak truth responsibly.
- Listen to understand.
- Be willing to do things differently.
 - Expect and accept nonclosure.
 - Maintain and honor confidentiality.





Our Learnings

- 1. Get comfortable with learning and leading at the same time.
- 2. Change happens at the speed of trust.
- 3. Create norms for the work (agreements, compass, grounding exercise)
- 4. It is about progress not perfection.
- 5. Try things on.
- 6. Make mistakes (can be painful) but learn from them (necessary).
- 7. Build in reflective practice and don't be afraid to make changes.
- 8. This work is hard and messy.
- 9. Never give up. Ever.

Furthering systemic change takes every one of us stepping up to do better.

We are humbled by the long-term commitment and open dialogue that racial equity work requires.

We will evolve and grow to create a culture of collaboration and continuous learning as we honor diverse perspectives and experiences to create meaningful change in our communities.

This is a journey that we are on together and one that we recognize will never end.

THANK YOU!



Visit www.hdcweb.org to learn more!